



Ministry of Foreign Affairs of the
Netherlands



The OECD Guidelines and the Netherlands' National Contact Point

NCP-NL in Practice
by
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Independent member

**Netherlands National
Contact Point**
*OECD Guidelines for
Multinational Enterprises*



National Contact Point: the Netherlands

Each adhering country must set up an NCP with the tasks of:

- Raising awareness of the OECD Guidelines with businesses, trade unions and non-governmental organisations
 - Promotion of Guidelines and grievance procedure to companies
 - Assistance to companies on implementing the Guidelines (tools, workshops etc)
 - Assistance to companies in the early resolution of dilemma's (prevention)
 - Assistance to interested parties on filing a complaint
- Implementing the OECD Guidelines' complaint mechanism
 - Solution-oriented handling of complaints
 - By independent experts/mediators
 - Through constructive dialogue, mediation and long term perspective



NCP in the Netherlands

4 independent members:

- Mr. Lodewijk de Waal (chairman)
- Mr. Herman Mulder
- Mrs. Melanie Peters
- Mrs. Maartje van Putten





NCP the Netherlands

4 advisory members:

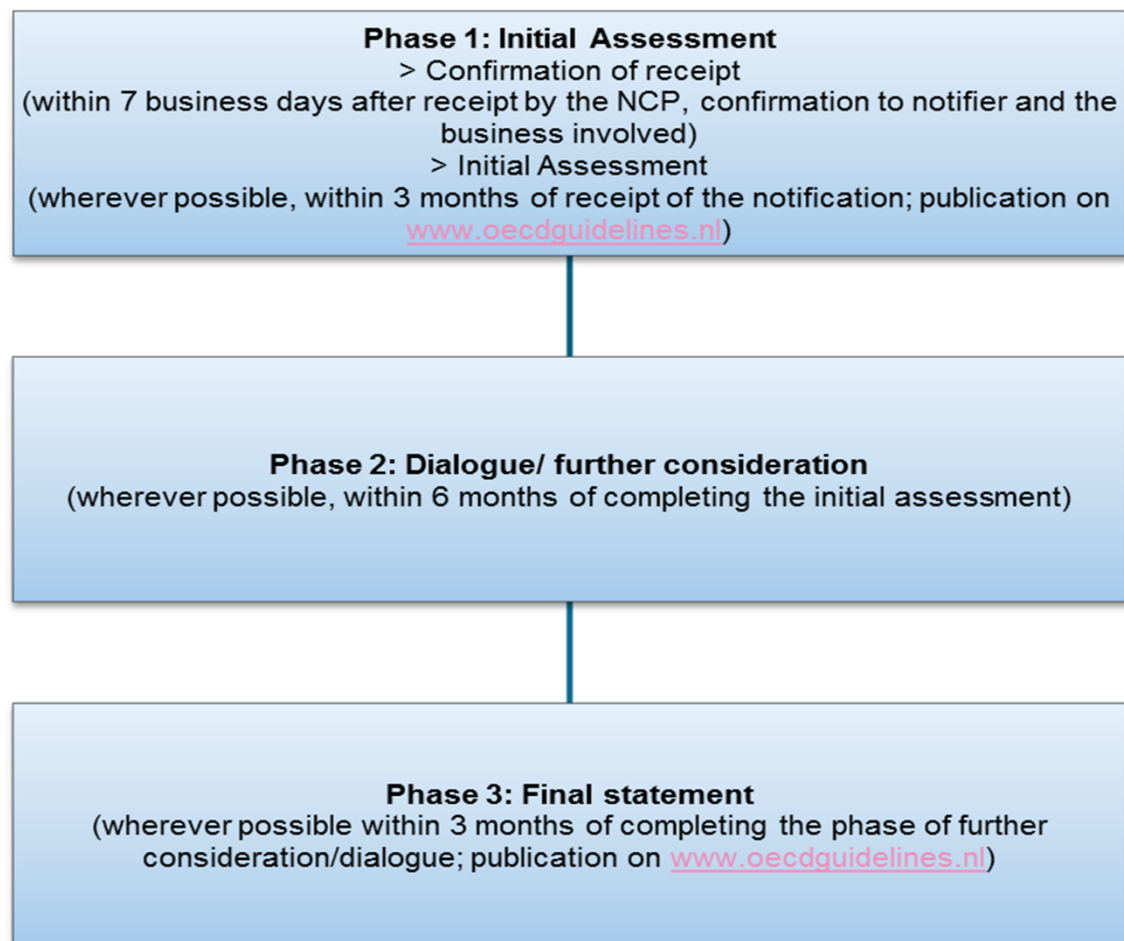
- Herman Bavinck (Infrastructure & Environment)
- Aart-Jan Bette (Social Affairs & Employment)
- Gerbert Kunst (Economic Affairs)
- Marjan Schippers (Foreign Affairs)

4 NCP+ members:

- Alexandra van Selm (SERIMVO)
- Marhijn Visser (VNO-NCW)
- Lucia van Westerlaak (FNV)
- Joseph Wilde (OECD Watch)

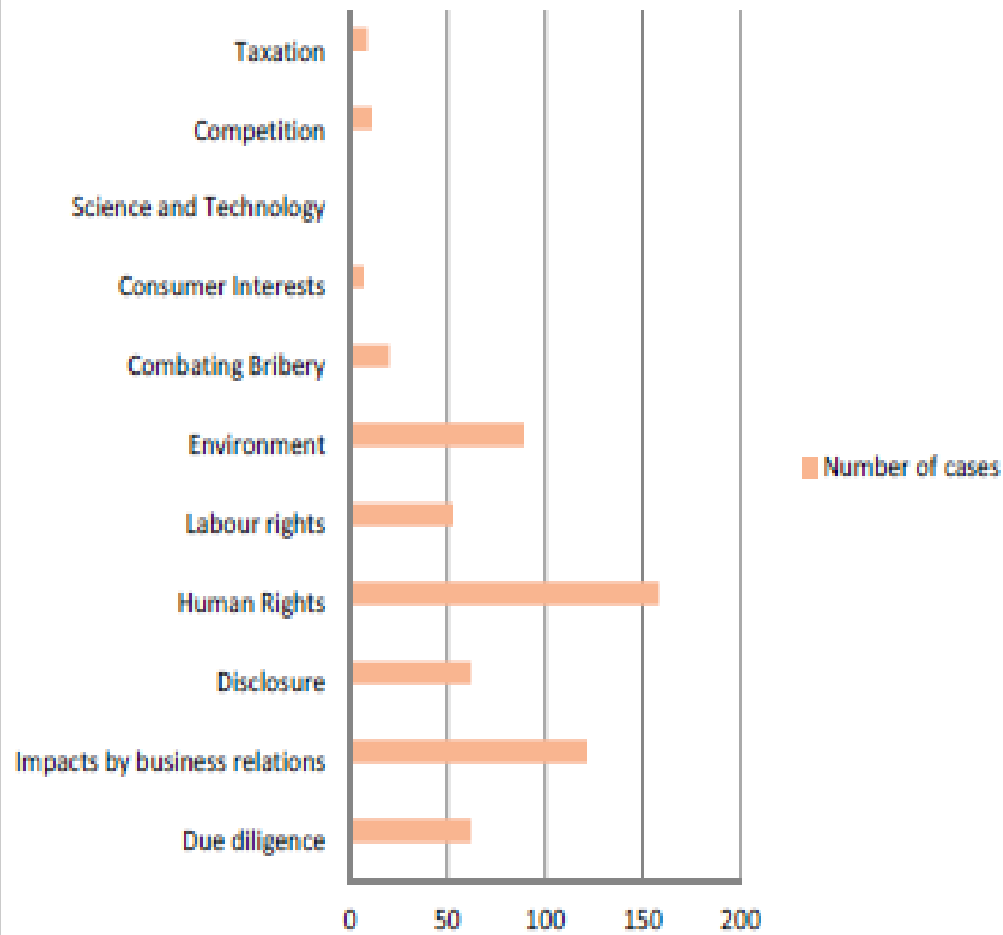


NCP Procedure for specific instances

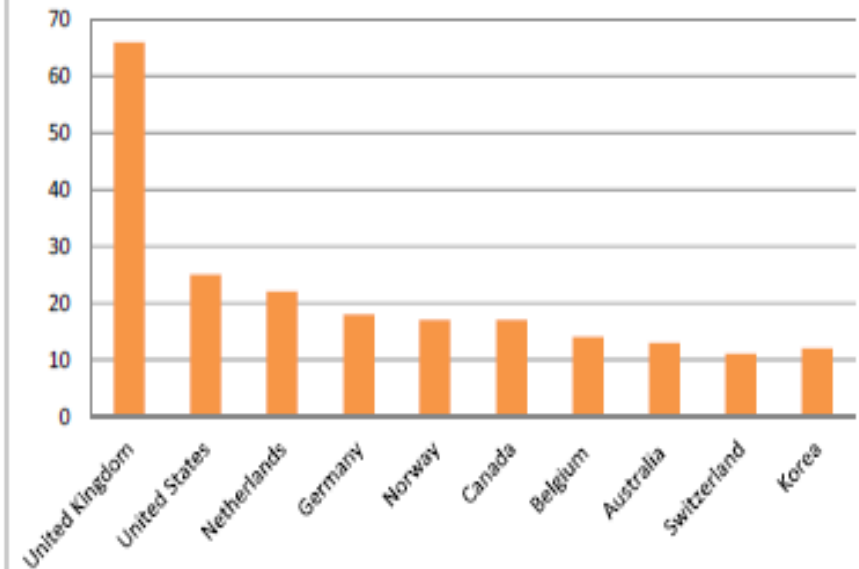




Issues



NCPs all cases filed





Cases:

1. NIDERA: agreement on working conditions and use leverage for broader sector follow-up
2. NUON: agreement on labour conditions applicable for sub-contractors; value chain responsibility
3. ARCELOR MITTAL: agreement between NGO and steel company on the set-up of community development fund (lead NCP: Luxemburg)
4. APG /POSCO: agreement between NGO and Pensionfund for independent IEIA (other NCP's: South Korea, Norway)



Issues to be considered:

1. ADMISSIBILITY: linkage to the impact
2. TRUST: Independence, impartiality,
3. MEDIATION: “good offices”, voluntary, good faith
4. TERMS OF REFERENCE: forward looking, while recognising the past/present
5. CONFIDENTIALITY: create “safe place” for dialogue
6. NO PARALLEL PROCEDURE
7. FIELD VISIT: often very useful
8. COOPERATION WITH OTHER NCP’s
9. COMPLAINT IS AN OPPORTUNITY: from “naming & shaming” to “knowing & showing”
10. MONITORING

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